

JUCY's 25 Years of Road Trips Giveaway – Terms and Conditions

During the Competition Period of **10:00am on 1 September 2026 to 8:59pm on 27 September 2026, AEST.**

1. Promoter

The promoter is **JUCY Pty Limited (ACN 124 851 047)** of 769 Kingsford Smith Drive, Eagle Farm, Queensland 4009, Australia, or JUCY Rentals NZ (2020) Limited (NZCN 8125542) (each and together, "JUCY", "us", "we" or the "Promoter"). By entering the Competition, each entrant accepts and agrees to be bound by these Terms and Conditions.

2. Eligibility

The Competition is open to **legal residents of Australia and New Zealand** who are **18 years or older** at the time of entry. Employees of the Promoter and their immediate families are not eligible to enter. The Promoter reserves the right, at any time, to request proof of identity, age or residency from an entrant, and to disqualify any entrant or entry that is incomplete, fraudulent, offensive, or that otherwise breaches these Terms.

3. Competition Period

The Competition opens at **10:00am AEST on 1 September 2026 and closes at 8:59pm AEST on 27 September 2026** (the "Competition Period").

4. How to Enter – No Purchase Necessary

No purchase is necessary to enter or win.

Eligible participants may enter by completing the online entry form hosted on jucy.com during the Competition Period. The Competition is promoted via Facebook, Instagram and TikTok, including paid advertising across Meta platforms.

- a. Entrants may submit only one (1) entry.
- b. Conditions of entry: Entrants must complete the competition form hosted on jucy.com by providing their name, email address, date of birth, country of residence and answer the competition question: *"Where are you going and who's coming with you?"*
- c. Content licence: by submitting an entry, including any itinerary, photo or video content, the entrant grants JUCY a non-exclusive, royalty-free, worldwide licence to reproduce, publish, edit, adapt and share that content on its websites, social media channels and other marketing materials, with or without the entrant's name or social handle, without further notice, approval or payment. The entrant warrants that the content is their own original work, that they have the consent of any person appearing in it, and that its use will not infringe any third party's rights. JUCY is under no obligation to use any content submitted.

5. Prize

Five (5) prizes will be awarded. Each prize consists of:



JUCY Rentals

769 Kingsford Smith Drive, Eagle Farm, Queensland 4009
T 0800 399 736 E res@jucyworld.com W jucy.com

- a. **Ten (10) days' free campervan hire in a JUCY campervan across Australia or New Zealand, with the vehicle allocated subject to fleet availability at the time of booking and blackout dates as per clause 7(d).**
- b. **Comprehensive Insurance cover for the duration of hire (Rental bond still required to be paid by prize winner as per standard rental Terms and Conditions as listed in clause 8).**
- c. **Camping chairs and camping table for the duration of hire.**

Across the five (5) prizes, a total of fifty (50) days' campervan hire is awarded.

- 6. **Approximate Retail Value (ARV):** Each prize is valued at up to NZD\$1,800.00, comprising ten (10) days' campervan hire (depending on season and fleet availability) and comprehensive insurance cover. The total prize pool is valued at up to NZD\$9,000.00. These values are fixed in New Zealand dollars (NZD) regardless of a winner's country of residence or where the prize is redeemed. Any tax liability arising from a prize is the responsibility of the winner.

7. Prize conditions:

- a. Valid for travel **between 1 October 2026 and 1 October 2027, subject to the blackout periods set out in clause 7(d).**
- b. Subject to **fleet availability at time of booking.** The ten (10) days' hire must be taken as a single continuous hire period in one booking, and cannot be split across separate bookings, vehicles or dates.
- c. The winner is responsible for the security bond, any excess payable, and the cost of any excess-reduction or additional cover product they choose, in accordance with JUCY's standard rental Terms and Conditions.
- d. Blackout periods apply. The prize cannot be redeemed for travel, in whole or in part, during any of the following periods:
 - i. Australia bookings: 20 December 2026 – 10 January 2027; 26 March 2027 – 11 April 2027
 - ii. New Zealand bookings: 6–11 October 2026; 1–25 November 2026; 20 December 2026 – 10 January 2027; 1–28 February 2027; 26–29 March 2027; 10–26 April 2027
- e. Winner content contribution: Each winner must supply JUCY with a minimum of five (5) digital images captured during their prize trip, provided within fourteen (14) days of the end of the hire period. Each winner grants JUCY a perpetual, irrevocable, non-exclusive, royalty-free, worldwide licence to use, reproduce, publish, edit, adapt and share those images, with or without the winner's name or social handle, across JUCY-owned channels including its websites, social media channels and other marketing materials, without further notice, approval or payment. Each winner warrants that the images are their own original work and that they have the consent of any person appearing in them. JUCY is under no obligation to use any images supplied.

- 8. Use of the prize is subject to JUCY's standard rental Terms and Conditions,



including licence requirements, bond, excess, insurance options, and vehicle operating rules. Full Terms and Conditions can be found here:

<https://www.jucy.com/terms>

9. Excludes flights, fuel, extras, and any other costs not expressly stated. Winners are responsible, at their own cost, for all travel to and from the campervan pick-up location.

10. Prizes are not transferable, not redeemable for cash, and may not be substituted.

11. Winner Selection

Five (5) potential winners will be selected by game of skill from all eligible entries, and all entries will be judged. All entries are logged and maintained by JUCY in an entry tracker.

- a. Entries will be judged based on creativity, originality, and suitability of response by a judging panel of JUCY personnel appointed by the Promoter.
- b. Judging will take place on 28 September 2026 at 769 Kingsford Smith Drive, Brisbane.
- c. Selected entrants will be contacted by email within 48 hours of judging.
- d. Winners will be announced on or after 30 September 2026, once each selected entrant has claimed their prize in accordance with clause 12.

12. Claiming the Prize

Each selected entrant must respond within three (3) days of notification.

If a prize is not claimed within this timeframe, the Promoter reserves the right to disqualify that entrant and select the next highest-ranked eligible entry for the relevant prize until a valid claim is made. Any reserve selection will be conducted on 5 October 2026 at 769 Kingsford Smith Drive, Brisbane, using the same procedure as the original selection. If no eligible reserve entrant validly claims a prize, the Promoter reserves the right, in its sole discretion, to determine that the relevant prize will not be awarded.

13. Liability

To the full extent permitted by law, JUCY is not liable for any loss, damage, injury, or expenses incurred as a result of participating in the Competition or using a prize. Nothing in these Terms excludes, restricts or modifies any guarantee, right or remedy conferred on an entrant by the Australian Consumer Law (Competition and Consumer Act 2010 (Cth)) or the Consumer Guarantees Act 1993 (NZ) that cannot lawfully be excluded, restricted or modified.

JUCY is not responsible for any disruption, technical failure, fraud, or event beyond its control affecting the Competition.

14. Social Media Platforms

- a. This Competition is not sponsored, endorsed, or administered by Facebook,



Instagram, TikTok, or any other social media platform. Entries are submitted through the online entry form hosted on [jucy.com](https://www.jucy.com), not through any social media platform.

- b. Entrants provide information to JUCY, not the social media platform.

15. Judging

Entries are judged on merit against the criteria set out in clause 11. The number of entries received does not affect an entrant's prospects, and chance plays no part in determining the winners. The Promoter's decision in respect of any aspect of the Competition is final, and no correspondence will be entered into.

- 16. Each winner's first name, surname initial and country may be published on JUCY's website or social media channels.

17. Privacy & Marketing Consent

By entering, participants consent to the collection, use, and storage of their personal information by JUCY in accordance with the **Privacy Act 2020 (NZ)**, the **Privacy Act 1988 (Cth)** in respect of entrants resident in Australia, and the **JUCY Privacy Policy** <https://www.jucy.com/nz/en/privacy-policy>

- 18. Entrants may opt in to receive marketing communications from JUCY. Consent is not a condition of entry. Participants can unsubscribe at any time using the unsubscribe link in those communications.

19. General Conditions

The Promoter may cancel or suspend the Competition where required for reasons beyond its reasonable control, or make a change that is necessary for legal or regulatory reasons and does not disadvantage entrants. If any provision of these Terms is held to be invalid, unlawful or unenforceable, that provision will be severed, and the remaining provisions will continue in full force and effect.

20. Governing Law

These Terms are governed by the laws of Australia, with entrants submitting to the non-exclusive jurisdiction of the Australian courts.

